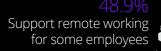


### There's no "one size fits (c)all" for Microsoft Teams



of organizations need to support remote employees in some capacity. Businesses need to consider a vendor with a heritage in mobile communications.





#### 40.6%

Support hybrid working (remote and onsite) for all/ most employees

How does your company approach how/where employees work?

3.3% Don't support remote working

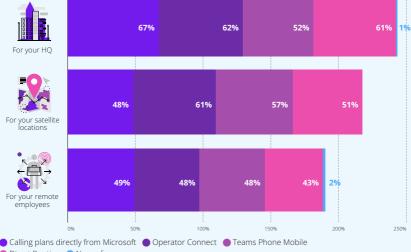


7.3% Support remote working for **all** employees



of companies prefer Teams Phone Mobile *(formerly Operator Connect Mobile)* for remote employees

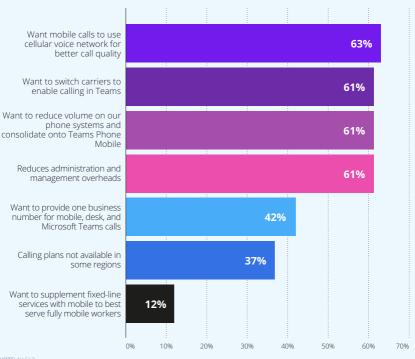
What is your preferred method of PSTN (Public Switched Telephone Network) connectivity for Microsoft Teams?



Direct Routing 🔵 No preference

Primarily to utilize a carrier's network for better call quality. Verizon currently is the only U.S. partner to offer Teams Phone Mobile, branded as Verizon Mobile for Microsoft Teams in conjunction with Direct Routing and Operator Connect PSTN dialing options

#### Why do you prefer Teams Phone Mobile for PSTN connectivity?



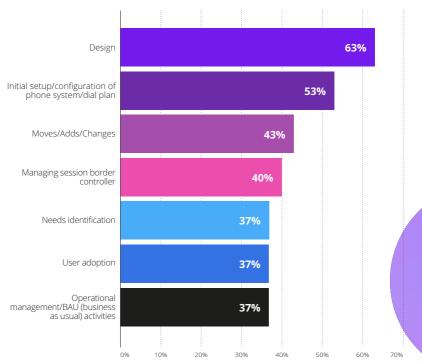
NOTE: N=513 SOURCE: OMDIA



## **ONLY 6%**

of enterprises plan to leverage their IT department for their Microsoft Teams implementation. Consequently, organizations should select a vendor with extensive experience and a variety of connectivity options for their global roll-out of Microsoft Teams.

### Which parts of the Teams implementation will you complete with your internal IT team resources?



NOTE: N=513 SOURCE: OMDIA

# Download the complete ebook for free $\bigcirc$

https://www.verizon.com/business/products/voicecollaboration/collaboration-platforms/microsoftteams-for-collaboration/





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 Omdia, on behalf of Verizon, surveyed 522 US-based large enterprises with Microsoft Teams in July 2022 to understand their challenges and connectivity requirements for Microsoft Teams.